



# BETTER COMMUNICATION FOR BETTER BUSINESS

# **NETPAGE UNLIMITED**

# **Better Communication** = **Better Business**

LRS brings you Netpage Unlimited – the premier, browser-based, wireless communication solution that provides organizations of any industry and of any size with superior, scalable, and unlimited communication capabilities.

Your organization will be able to communicate via:

- Onsite Paging with unlimited range
- SMS Text messaging
- Email notifications

# **Created for:**

- Hospitals
- Manufacturing Facilities
- Warehouses
- Distribution Centers
- Hotels
- Schools and Universities
- Churches
- Sporting Arenas
- Convention Centers
- Medical Offices
- Airports
- Retail
- Auto Dealerships

# Optimized Transmission – Local Paging, Global **Paging Families**

An Industry first - NetPage Unlimited is the first paging system to utilize "Paging Families". Paging Families minimize interference and maximize transmission efficiency by grouping one or more Transmit Controllers together. When a message is sent, the NetPage Server tells each family when to transmit. This eliminates interference so that many Transmit Controllers can send pages simultaneously. The NetPage Server continuously monitors paging traffic and maximizes efficiency by transmitting to several employees at one time. This gives you the absolute fastest paging solutions possible.

# **Possibilities**

NetPage Unlimited is the most sophisticated local paging system in the world. Using Transmit Controllers, paging capabilities can be extended to provide increased range by eliminating dead spots. Simply connect a Transmit Controller wherever there is a dead spot. The result is a mini wide-area paging network, and various office locations (including global locations) can be connected as long as the company has a VPN (Virtual Private Network).

# **No Installation Required**

NetPage Unlimited runs in a standard web browser. Therefore, anyone in your organization can access it without installing software on their PC.\* As an IP-based solution, NetPage is not confined to a PC, Mac or Linux-based computer. The number of users is virtually unlimited as well.

\*Drivers must be installed on PCs that have a Transmit Controller connected.

# Free Field Upgrades

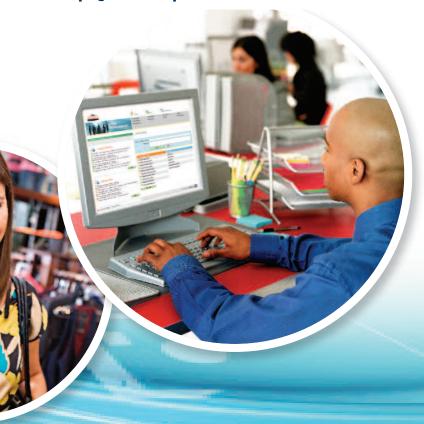
As LRS develops new features and solutions for Netpage Unlimited, software upgrades are easily made to your NetPage system providing you with unlimited access to the latest and greatest product features.



# BENEFITS & FEATURES

# **BENEFITS:**

- Improve staff response time
- Reduce on-hold hang ups
- Simple implementation browser based -No program installation required on users' **PCs**
- Instant and silent communication between staff members
- Minimal training Intuitive & easy-to-use interface
- Eliminate overhead paging
- Increase staff productivity
- Reach staff or guests virtually anywhere
- Multiple notification methods using LRS pagers, cell phones, and email



# STANDARD FEATURES:

- Global Groups an administrator created group or department, these groups are available to every user
- My Groups a user-created group that can page up to 5 people simultaneously
- Global Alarms an automated alert created by an administrator for every user or specific groups (can be sent to more than 5
- My Alarms send a user-defined alert as a personal reminder
- Paging Families maximizes efficiency by grouping one or more Transmit Controller(s) together for non-interfered transmission
- On Premise/Off Premise Status Settings displays user status based on location whether inside or outside the building
- Receptionist Module update employee's on-premise or offpremise status
- Auto On/Off the system can automatically turn pagers on and off at preset times each day to increase battery life by up
- Quick Search locate employees from the directory guickly with predictive text
- Compatibility works with all LRS staff & guest pagers as well as cell phones
- Scalability add local and global users as company expands
- Email Alert Messages Receive an email copy of your NetPage Unlimited messages
- Telephone Interface (coming soon) allows users to page staff from any telephone
- Push Button Alerts (coming soon) allow users or customers to page a staff member at the press of a button

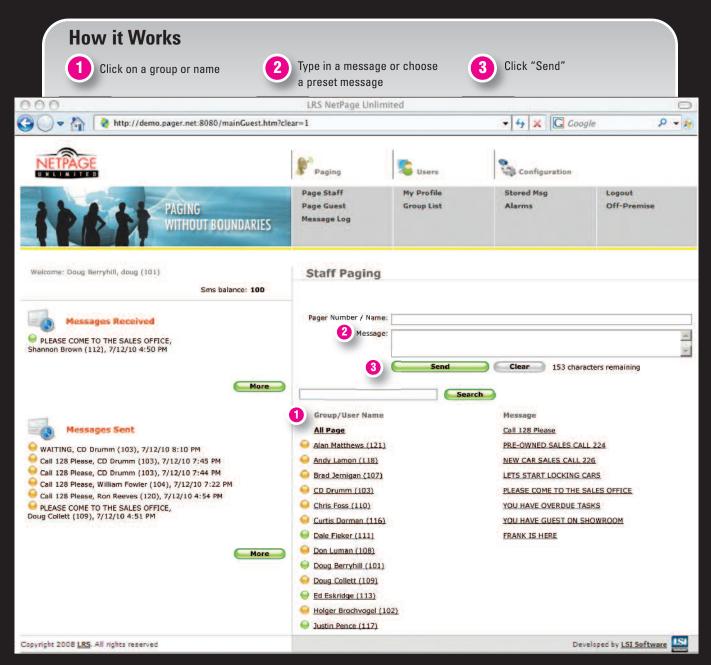
#### Optional Add-Ons\*:

- Guest Waitlists allows the use of waitlists that can be shared by multiple users for guest paging. Users can add guests to waitlists, as well as, page guests with custom messages
- SMS Text Messaging automatically sends SMS text messages to users who are out of the office

\*Additional fees may apply to Optional Add-Ons

# STAFF COMMUNICATION

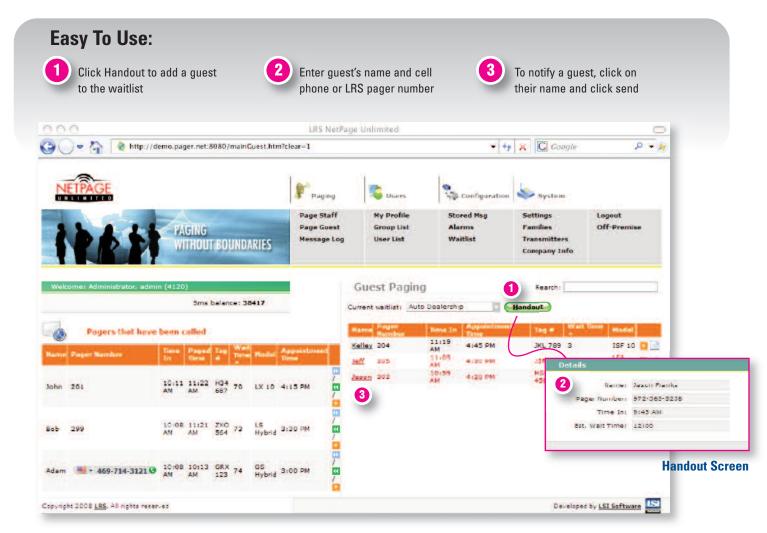
- Notifies staff immediately from your web browser
- Improves Response Time
- Minimizes startup costs by utilizing personal cell phones (SMS text messaging)
- Increases Efficiency & Productivity
- Eliminates Overhead PA System
- Improved Communication in Noisy Environments
- Reduces On-hold Hangups



**Staff Communication Screen Shot** 

# GUEST COMMUNICATION: Standard Waitlist

- Notify Guests Immediately
- Cost effective utilizes existing LAN
- Eliminates multiple department check-ins
- Reduce pager loss and maintenance by utilizing guests cell phone
- Eliminate disruptive overhead PA system
- Guests know where to go with unique messaging for each department



**Standard Waitlist Screen Shot** 

# GUEST COMMUNICATION: Enhanced Waitlist



### **Paging History**

Easily view guests who have been paged along with pertinent data regarding that guest.



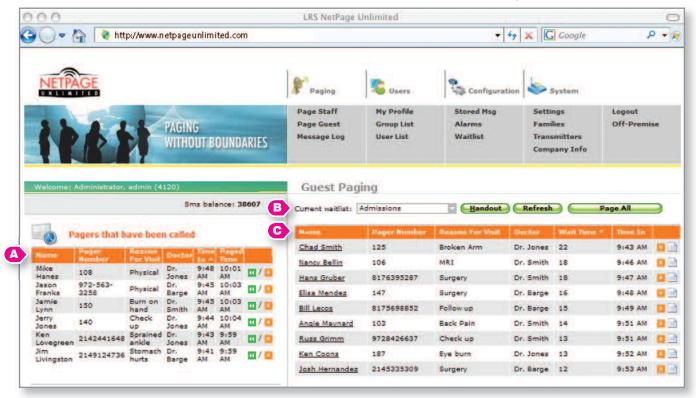
# **Multiple Waitlists**

Easily view and manage multiple waitlists for different departments or groups from one screen



# Customized List Header

The enhanced waitlist enables organizations to fully customize wait list columns. Be as simple or detailed as you need.



**Enhanced Waitlist Screen Shot** 

# **Available Enhanced Waitlist Field Types**

- E-mail ~ requires a valid e-mail address to be entered
- Handout Time ~ displays the time the pager was handed out
- Paged Time ~ displays the time the pager was paged
- Wait time ~ keeps a running time of how long a name has been on the waitlist until the pager or cell phone is called
- Estimated Wait Time ~ adds a predetermined amount of time for each name added does not allow the user to manually key in the estimated wait time
- Manual Estimated Wait Time ~ allows the user to manually key in the estimated wait time

- Overdraw Time ~ displays the time a name has been on the list beyond the estimated wait time
- Pager Number ~ displays the pager or cell phone number entered at handout
- Waitlist group pager number ~ displays the group number of the particular waitlist (text only)
- Handed Out By ~ displays which user added a name to the waitlist
- Name ~ the name of the individual(s) as they will appear on the waitlist
- Text box ~ free form text box (designed for entering small text verbiage like reason for visit, Dr. Name, etc.)

- Text area ~ free-form text box (designed for entering large text verbiage like notes, special instructions, etc.)
- Integer ~ a number only field in which the user can dictate a range of acceptable numbers (i.e 1-25)
- Multi-Selection Drop Down ~ fully customizable drop down menu
- Order Number ~ assigns a number to each name that automatically increases with each name added to the waitlist
- Yes/No ~ a field that displays yes or no for the given column header

# GUEST COMMUNICATION: Self Check-In Kiosk



#### **Welcome Screen**

This is the screen customers see as they approach the kiosk. It may be customized to reflect your brand.



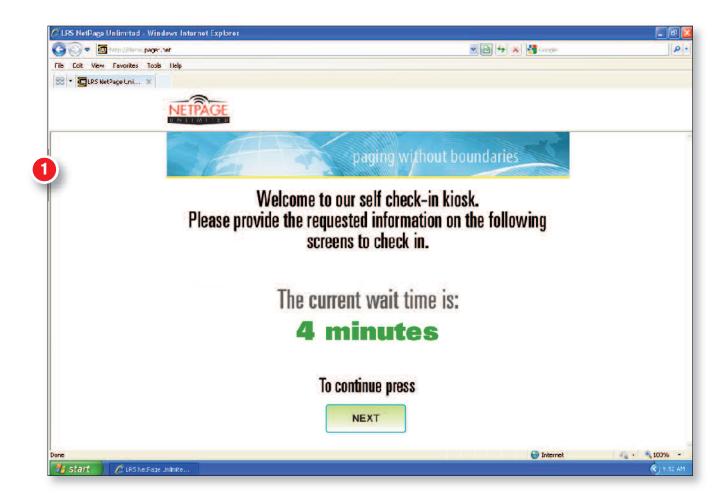
# **Name Entry**

To begin the check-in process, customers enter their name using the touch screen keyboard.



## **Cell Number Entry**

Continuing the check-in process, customers enter their cell phone number

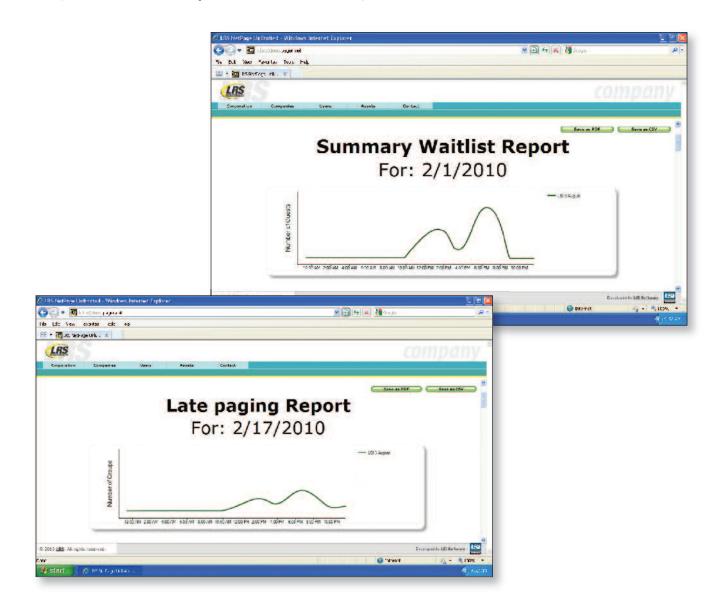






# REPORTS: Standard

- Measure Average Wait times for each department
- Measure Late Pages
- Access Data Anytime
- Identify Trends of slow and peak times for scheduling



# REPORTS: Custom

Reports may be customized to show data collected from any field type.

# **EQUIPMENT**

# **NetPage Unlimited Requires 4 components:**

- 1. NetPage Server Software (installed on a single networked PC)
- 2. **Transmit controllers** Connected to networked PCs and placed strategically throughout the facility where pager messages must be received
- 3. Pagers Pagers are issued to staff or guests who must be notified
- 4. User Licenses User licenses are required for:
  - A. Any employee who will have a staff pager
  - B. Any employee who will not have a pager but needs to send messages through Netpage Unlimited
  - C. Any person who needs to access a waitlist





- Receives Zigbee protocol
- Transmits UHF paging signal
- Requires LAN connection
- No PC required
- Requires standard 110V outlet



## **Transmit Controller - T74USB**

- USB interface
- Transmits UHF paging signal
- PC required
- Requires standard 110V outlet
- Dimensions: 4" x 8" x 1"



Rechargeable E467 Battery SP5 (NiMH) Operated (AAA)





#### **Staff Pagers**

- 250 character scrollable display (E467)
- 80 character scrollable display (SP5)
- Multiple vibration and tone alerts
- Auto off/on feature

# **Guest Pagers**

- 250 character display
- Alpha & Non-Alpha pagers available
- Compact, rugged design
- Multiple flash and vibe alerts
- Anti-Theft feature

### **Easy Installation**

- 1. Install NetPage Server software on a selected PC
- Install Transmitter Controller software on select PCs and connect the T74USB(s) depending on range requirements
- 3. For larger facilities, strategically assign transmitter families
- 4. Add users and assign access levels
- 5. Create paging groups (i.e. Sales, Service, Accounting, etc.)
- 6. Issue LRS pagers to staff

# REQUIREMENTS

Server Requirements: Windows 98/ME/NT4/2000/XP

i386 - Linux USB Connection TCP/IP Network Protocol

User Requirements: - PC or Mac with network connection

- One of the following web browsers Mozilla Firefox versions 3.0 or 3.5 or MS Internet Explorer 7 or 8

# **SPECS**

Frequency:	413-470Mhz operation
Output Power:	500mW
Bandwidth:	12.5kHz
Modulation:	FM
Interface:	USB (Transmit Controller only)

# ARCHITECTURE

# **Standard Installation**

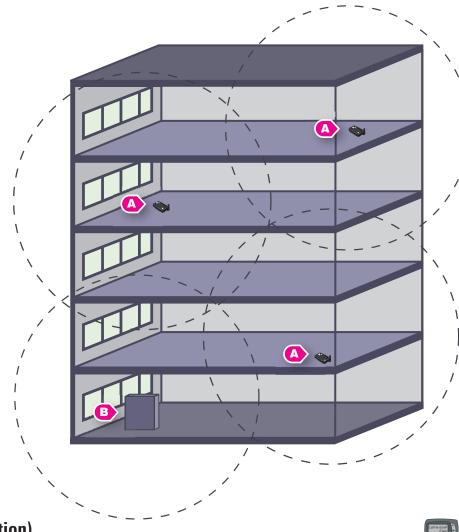
# **A** Transmit Controllers

These are transmitters that must be connected to the same network as the NetPage Unlimited Server

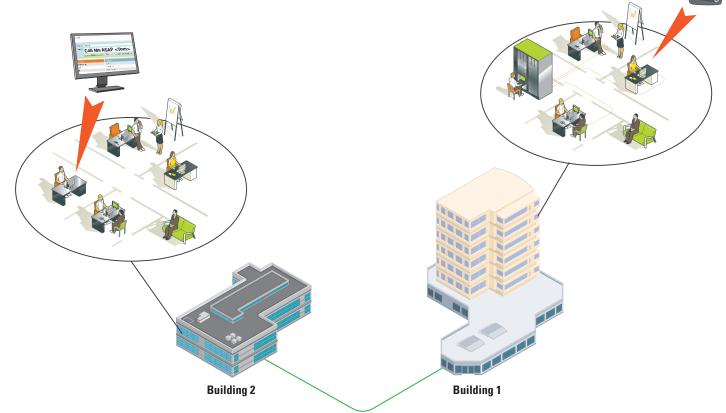


# NetPage Unlimited Server

This can be any PC connected to the Local Area Network (LAN)



# **Advanced Installation (Multi-Location)**



VPN



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Poland

Saudi Arabia

Turkey

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800.437.4996

# Improve Productivity Through Wireless Technology

# **Experience**

Since 1993, LRS has been the leading supplier of on-site guest and staff paging and management systems by providing the most effective solutions and listening to the needs of our customers.

Now, we offer newer products designed to increase sales, collect real-time guest marketing data and more.

#### **Innovation**

LRS owns 20 patents and we provide over 30 products designed to help you streamline operations, improve service and increase sales every day.

We've developed and offer exclusive products and services no other company can. Products like:

#### **Networked Based Paging Systems**

Our local paging system that provides unlimited range for both staff and guest paging with waitlists and multiple message types:

SMS Text Message • Onsite Pager • Email

NetPage Unlimited also features paging families for transmit controllers enabling quick, reliable and increased message throughput

# Quality

LRS is an engineering and manufacturing company. All of our products are designed and assembled by us. We closely control quality, and we design systems with features that are important to you.

#### **Durable and Rugged Pagers**

They're made of extremely durable Lexan plastic to survive even the most rugged environments.

#### **Separate Pager Holsters**

Instead of attached belt clips that break easily, our rechargeable pagers are carried in separate spring-loaded pager holsters. This eliminates broken belt clips as well as the need to return an entire pager for repair.

#### Value

LRS has always been the leader in value-driven products. We guarantee the most features for the greatest value. Plus, when you factor in your increase in sales due to improved guest satisfaction and staff productivity, our systems are virtually priceless.

#### 24/7 Customer Support

Our customer service department in Addison, Texas is available 24 hours a day, 7 days a week to answer any questions you may have — even on holidays!

#### Warranties

We stand behind the quality of our products and provide a standard warranty.

Extended and lifetime warranties are also available.